



Joseph E. Kernan, Governor
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To: All Managers and Supervisors

From: Alan D Degner, Commissioner

Date: October 10, 2003

Subject: DWD Policy 2003-15
Bi-Lingual Capabilities Directory

RE: All Funding Sources

Purpose: Revision of Bi-Lingual Capabilities Directory

Rescission: DWD Communication E93N-9018
DWD Communication 99-36

Content: Communities in Indiana have become more diverse. To better serve our entire client base, we are updating the current Bi-Lingual Capabilities Directory.

Effective Date: Immediately

Review Date: October 10, 2005

Ownership: DWD Human Resources Division

Action: Workforce Development employees who speak languages other than English, please contact Joyce Howard, Human Resources, at (317) 232-0603. E-mail responses can be sent to jhoward@dwd.state.in.us. A New list will be compiled and distributed to all DWD departments.